# NATIONAL LAW UNIVERSITY DELHI

### SECTOR-14, DWARKA NEW DELHI-110078

### **QUOTATION NOTICE FOR KOHA AMC**

Date of Invitation of quotation : 09<sup>th</sup> September,2024
Last date of submission : 19<sup>th</sup> September,2024

National Law University Delhi invites sealed tender from competent and reputed Dealers/Contractors for "AMC of Koha".

The quotation is required to be submit in a sealed cover addressed to the Justice T.P.S Chawla Library, National Law University Delhi, Sector- 14, Dwarka, New Delhi – 110078 so as to reach the University on or before 1.00 P.M on  $\underline{19}^{th}$  September 2024 duly superscripting the quotation for "Koha AMC" on the top of sealed envelope.

#### Scope of work: "AMC of Koha"

## **Description of Items**

- **Koha Version:** Support and maintenance for the latest version of Koha ILMS, including regular updates and bug fixes.
- **Customization:** Assistance with any required customization to ensure Koha meets the specific needs of library.
- **Patch Creation:** We require the creation of the following patches/branches to enhance the functionality of Library system:
- o ID Card for both Students and Faculties
- Article Indexing
- o E-Books cataloguing
- o Gifted Books
- Dissertation
- o Thesis
- o Bound Volume
- Hand Books
- **SMS/Email Integration:** Integration and maintenance of SMS and Email functionality for overdue notices, reservation alerts, and other library notifications.
- **Technical Support:** 24/7 technical support via phone, email, and remote access to resolve any issues promptly.
- **Training:** Provision of training sessions for our staff on any new features or updates.
- **Data Backup and Recovery:** Regular backup services and data recovery support in case of emergencies.
- **Onsite Support:** Onsite support for any major issues that cannot be resolved remotely.

### **General Terms & Conditions:**

- 1. The agency/vendor is requested to visit the University Library in order to examine the working of Koha before quoting their rates.
- 2. Cutting and overwriting in the quotation are not allowed. If, there is cutting and overwriting such quotation will not be entertained.
- 3. The quotation received after last date and time of submission will not be entertained.
- 4. Copy of PAN card is to be enclosed.
- 5. Copy of GST Registration certificates is to be enclosed.

I/we certify that information furnish true and correct.

Registrar

То

The University Librarian National Law University, Delhi Sector-14, Dwarka New Delhi-110078

# **Subject: Financial Bid for AMC of Koha.**

Sir,

I/we have gone through the quotation document and terms & conditions, understood it fully and declare that I/we shall abide by the terms and conditions mentioned therein for providing AMC services of the required items.

Particular	Cost (In Rs.)	Taxes (In Rs.)	Total including Taxes (In Rs.)
Comprehensive AMC of Koha			

I am submitting this quotation after carefully going through all the details. If selected, I would be providing all the desired AMC services on time.

Authorized Signature:	
Name of the Authorized person:	
Name of the company:	
Address of the company:	
Contact Number:	
E-mail Id:	Seal of Company
Date:	