

*Centre for Comparative Studies in Personal laws (CPL) Workshop*

**Digital Literacy Session for Women**

**Friday, Feb.10, 2023**







The Centre for Comparative Studies in Personal Laws at the National Law University, Delhi organised a session on imparting digital literacy to women on Friday, 10<sup>th</sup> of February, 2023 under the guidance of Dr Akash Singh, Member (CPL) and Ms Deep Jajmann, Counsellor, NLU Delhi.

In this day and age, the importance of technology in our day-to-day lives cannot be understated. Therefore, the session intended to bring together few women (some from NLU Delhi housekeeping staff and some from nearby colonies) to step forward with their queries in accessing and utilising their mobile devices and smartphones to the fullest. Dividing the women into groups based on pre-existing comfort with their devices, the type of devices and their respective skill sets, the student volunteers (Manas, Dristant, Vinayak and Eshita) set out to resolve their queries and tried to make them aware and learn the best ways to make the most of their phones.

Firstly, they were trained with the primary functions such as saving and finding contact numbers, accepting and declining phone calls, reading, sending and replying to messages, and setting an alarm or a timer was imparted. The women were also taught how to play the FM radio to add an additional level of entertainment and utility to their phones beyond the basics. Another group of women possessing smartphones, while comfortable with the primary functions, expressed their inability to access services like the photocopier which required sending their documents via email, which they did not know how to use. By the end of the session, these women could send emails with and without attachments, understood the purpose of the various features and tabs in the “Gmail” app, and learnt how to install or uninstall apps. They were also keen on utilising apps such as Ola and Uber and learnt how to book as well as cancel cabs.

Some of them who were running their own small businesses were keen to learn online marketing to grow their activities and to earn more profit. The students acquainted them with social media services such as Instagram to enhance their businesses creatively and engagingly. From creating posts, and reels to going live and using filters, they learnt well and were very happy and enthusiastic to be independent.

The session ended with a brief round of feedback and an attempt to gauge what should be the next on the Centre’s digital literacy to-do list. The participants left feeling empowered with newfound control over their devices and with the urge to learn more about many other services and opportunities technology can bring.