



**NATIONAL SEMINAR ON CONSUMER PROTECTION:
NEW AGE CHALLENGES
DATE: FEBRUARY 19-20, 2016
VENUE: NATIONAL LAW UNIVERSITY DELHI, NEW DELHI**

PROGRAMME SCHEDULE

Registration of Participants - Friday, February 19, 2016 (09:00-10:00 AM) : Reception Desk Outside Moot Court Hall

Friday, February 19, 2016	INAUGURAL SESSION Venue: Moot Court Hall	
10.00 AM – 11:00 AM		
Introductory Remarks	10:00-10:10 AM	Prof. (Dr.) G.S. Bajpai Registrar National Law University Delhi
Welcome Address	10:10-10:20 AM	Prof. (Dr.) Ranbir Singh Vice Chancellor National Law University Delhi
Address by	10:20-10:35 AM	Prof. Suresh Misra Chair Professor and Chairman Centre for Consumer Studies, IIPA, New Delhi
Inaugural Address	10:35-10:55 AM	Hon'ble Dr. Justice BS Chauhan Chairman Cauvery Water Disputes Tribunal Former Judge, Supreme court of India
Introduction of the Seminar	10:55-11:00 AM	Dr. Sushila Assistant Professor National Law University Delhi

High Tea	11:00-11:30AM	Venue:Auditorium
FRIDAY, FEBRUARY 19, 2016		
Technical Session-IVenue: Moot Court Hall		
Title	Time	
Empowering Consumers	12:00 NOON-01:30 AM	
Chair/Co-Chair: Mr S.K. Virmani/Dr. Sapna Chadah		
S. No	Name of Presenter	Title of the Paper
1.	a. Ashish Virk b. Aman A. Cheema	“Big Fat Indian Weddings” Does Consumer’s Right to Food Include Right to Food Wastage? - A Question Still Unanswered
2.	a. Anuradha P. Nair b. Mathew J. Elenjickal	Promoting Consumerism through Empowerment
3.	a. Priyanka Pareek b. Vidhi Koolwal	Empowering Consumers - Consumer Rights andResponsibilities
4.	a. Astha Sharma b. Mansi Arora	Role of Department of Consumer Affairs in Empowering Consumers
5.	Archis Choudhary	Indian Public Transport System andSustainable Consumption: Issues andChallenges
6.	a. Ridhish Rajvanshi b. Sneha Priya Yanappa	Consumer Protection: Comparative Analysis and Awareness
7.	Ritesh Kumar	Empowering Consumers
8.	Roopal Mishra	Consumer protection: present age challenges
9.	Anil G. Variath	Role of Mediation in Consumer Disputes Redressal
10.	Ramakanta Satapathy	Mediation and Consumer Protection in India: An Overview
11.	Rajneesh Kumar Yadav	Role of Department of Consumer Affairs in Empowering Consumers: A Critical Appraisal
12.	a. Vishakha Rajgariya b. Shivani Purohit	A New Era of Consumer Empowerment

LUNCH BREAK

Technical Session-II		Venue: Room No. 406
Title		Time
Food Safety and Standards		12:00 NOON-01:30 PM
Chair/Co-Chair : Ms. Deepika Sur/Dr. Sushila		
Name of Presenter		Title of the Paper
1.	Rohit Singh Raghuwanshi	Maggi- Abettor of Death in Your Plate
2.	a. Shiv Kumar Dogra b. Monika Sharma	Maggi Controversy and Health Issues: Role of Food Safety and Standards Laws
3.	a. Pallavi Gupta b. Swati Kaushal	Role of Food Regulatory Authority in Maintenance of Food Safety and Standard- A Legal Analysis
4.	Abha Khetrepal	Microbial Load of Food Served at Various Bus Stands
5.	a. Chhavi Agarwal b. Amod Barthwal	Consumer Protection: Peak Priority and Safety at its Best??
6.	Kusha Singhal	Food Safety and Standards: The Maggi Episode
7.	a. Luv Madan b. Vikram Gupta	The Regulatory Processes Pertaining to Food Safety Standards followed in India : Key Insights on its Efficiency
8.	a. Nimesh Kumar Choudhury b. Shalini Singh	The New Reforms: Food and Packaging Industry
9.	Priyanka C. Khule	Analysis of Right to Food Safety: Issues and Challenges
LUNCH BREAK		

Technical Session-III**Venue: Room No. 506****Title****Time****E-commerce and Consumer Protection****12:00 NOON-01:30 PM****Chair/Co-Chair: Prof Anil Kumar Rai/ Dr.Vijay Kumar Singh****Name of Presenter****Title of the Paper**

1.	Aparajita Bhatt	Consumers' Rights in E-Commerce
2.	Harshit Singh	Consumer Exploitation in Electronic Commerce: Exploring its Growth and Bringing about its Prevention.
3.	a. Atreyi Das b. Ruchita Chakraborty	Challenges to the Consumer Protection Act in E-Commerce
4.	Pranshu Dwivedi	E-Commerce Policy in India: Issues and Challenges
5.	Chandan Kumar Lal	A Comparative Study on Consumer Rights in E-Commerce Era
6.	a. Pavan Krishna Reddy b. Sri Lakshmi Lekha	E-Commerce and Consumer Rights in Context of Consumer Protection Act
7.	a. Vidya Ann Jacob b. Keerthana Nagaraj	Applicability of Consumer Protection Laws in India with Respect to E-Commerce Transactions: A Comparative Study
8.	a. Subham Aggarwal b. Chandrika Choudhary	"The Goal is to Normalize Trade Relations Based on Sound Science and Consumer Protection"
9.	a. Sam Sunny b. Abel JiJy John	Need of Separate Enactment in the Field of E-Commerce
10.	a. Gunjan Soni b. Chinmayee Joshi	Consumer Laws andThe Internet: Theory And Practice

LUNCH BREA: AUDITORIUM

Technical Session-IV		Venue: Room No. 506
Title		Time
Goods/Services and Consumer Protection		12:00 NOON-01:30 PM
Chair: Prof. (Dr.) K.P.S.Mahalwar/Dr. Jeet Singh Mann		
Name of Presenter		Title of the Paper
1.	Marina Filgueiras	Redress in Cases of Defective Products: A Critical Analysis of the Amount of Indemnity
2.	a. Mrudula Sarampally b. Tanvi Durve	Spurious Goods: An Abuse to the Consumer Protection
3.	a. Gurmanpreet Kaur b. Sidharth Dahiya	Medical Negligence under the Consumer Protection Act: A Study of Judicial Pronouncements
4.	Axay Satagopan	Educational Activities as Service under the Consumer Protection Act, 1986
5.	Mukesh Kumar Singla	Consumer Protection <i>vis-a-vis</i> Medical Profession Protection
6.	Aruna Chawla	Lawyers' Negligence: Protection of Consumer Interest and Professional Liability in India
7.	Prajoy Dutta	Consumerism in Aviation: Will the Increased Competition in The Indian Aviation Industry Lead to an Eventual Neglect of Passenger Safety?
8.	a. ApoorvaDixit b. Simran Singh	A Neglect that cannot be Neglected: Medical Negligence
9.	a. Siddhant Asthana b. Suhani Rastogi	Exigency to Nip Lawyers' Misconduct in the Bid
10.	Sanjukta Ghosh	Medical Negligence and the Rights of Patients
11.	Ojaswini Tripathi	Stratagem of Cosmetic Industries and Abuse of Consumer Rights

Technical Session-V**Venue: Room No. 506****Title****Time****Consumer Protection Legislations****02:30-04:30 PM****Chair: Prof. M. Afzal Wani/ Mr. M.C. Mehra****Name of Presenter****Title of the Paper**

1.	Dr. Risham Garg	Protecting Consumer against 'Unfair Contracts
2.	Meenu Singh	Consumer Protection Act, 1986: New Dimensions
3.	Nituza Singh	Indian Consumer Law in Perspective of Globalization
4.	a. Rishabh Rathore b. Sakshi Shukla	The Consumer Protection Act, 1986, (Special Focus on the Proposed Amendments in the Act) and other Consumer Related Legislations
5.	Priyanka	The Consumer Protection Act, 1986: Scope and Proposed Amendments
6.	Punam Kumari Bhagat	Consumer Protection in Global Era: A Critical Analysis of Indian Perspective
7.	a. Abhinav Goyal b. Abhilasha Khanna	Watering Down the Scope of 'Commercial Purpose': Rethinking the Definition of 'Consumer'
8.	a. Ankit Tiwari b. Nilay Joshi	Consumer Protection: New Age challenges
9.	a. Yash Kotak b. Nisha Sinha	Definition of 'Consumer': Reliability and Use

SATURDAY, FEBRUARY 20, 2016

Technical Session-VI

Venue: Room No. 406

Title

Time

Consumer Protection Legislations

10:00-11:30 AM

Chair/Co-Chair: Prof Jagbir Dahiya/ Dr. Sapna Chadah

Name of Presenter

Title of the Paper

1.	Vikas Trivedi	Consumer Protection: New Dimensions and the Road Ahead
2.	a. Aman Raj Singh b. Sakshi Mishra	Consumer Protection in Future: Time to Act
3.	a. Harpreet Singh Gupta b. Shraddha Gome	Analysis of Consumer Protection Bill, 2015
4.	a. Gouri Saxena b. Prakhar Bharadwaj	The Consumer Protection Act, 1986
5.	a. Nidhi Singh b. Prabhat Kumar Rai	The Consumer Protection Bill 2015-Effect on E-Commerce and M-Commerce Business - A Critical Analysis
6.	a. Amar Kumar Roy b. Prashasti Priya	From <i>Caveat Emptor</i> to <i>Caveat Venditor</i> : A Paradigm Shift
7.	Seema Kashyap	Current Scenario of Consumer Disputes
8.	KB Asthana	Rights of the Consumer's under Consumer Protection Act, 1986 <i>vis-à-vis</i> Tool to Curb Malpractices and Corruption

TEA BREAK

Technical Session-VII**Venue: Room No. 506****Title****Time****Misleading Advertisements****10:00-11:30 AM****Chair/Co-Chair: Dr. Sheetal Kapoor/ Ms. Deepika Sur****Name of Presenter****Title of the Paper**

1.	Anita A. Patil	The Menace to Curb Misleading Advertisements in India: Challenges and Solutions
2.	a. Kshitij Singh b. Paridhi Shivhare	Misleading Advertisements: Challenges Faced by the Indian Legislations
3.	a. Raunak Varma b. Pranjali Singh	Misleading Advertisements and Consumer Policies in India
4.	Rupendra Singh	The Magnanimous Picture of Today's Consumer Market: Misleading Advertisements and Regulatory Failures
5.	a. Maneka Nahata b. Mayank Tikmany	Advertisement- A Boon or a Bane.
6.	a. Aishwarya Ray b. Adyasha Nanda	Fraudulent Advertisements: An Outlook from the Modern Day Consumerism
7.	a. Yash Tiwari b. Deevanshu Shrivastava	Comparative Advertising: A Boon for the Indian Consumers
8.	Sakshi Gupta	Trends in Consumer Protection: Misleading Advertisements

TEA BREAK

Technical Session-VIII**Venue: Room No. 506****Title****Time****E-Commerce and Consumer Protection****12:00 NOON-01:30 PM****Chair/Co-Chair:Dr. Ritu Gupta/ Dr. Risham Garg****Name of Presenter****Title of the Paper**

1.	Komal Sandhu	Extent and Applicability of Consumer Protection Act in E-Commerce
2.	a. Akash Agarwal b. Ashi Nigam	Consumer Protection in the Regime of E-Commerce
3.	a. Aakriti Saxsena b. Varun Mathur	Growing E-Commerce Issues and Consumer Protection
4.	Puneet Dinesh	Role of Dark Patterns in Perpetuating Unequal-Bargaining Power in E-Commerce Contracts: Revisiting the Challenges in Consumer Protection Law
5.	a. Yogesh Pratap Singh b. Prateek Singh	E-Commerce <i>vis-à-vis</i> Consumer Protection: Contemporary Issues, Challenges and Opportunities
6.	Nikita Chaudhary	New Age Challenges of E-Commerce: Watch Out for E-Threats
7.	Ria Himmatramka	E-Commerce and Laws in India: From a Consumer's Perspective
8.	Parul Sinha	Protection of Consumers in E-commerce.
9.	a. Jitesh Maheshwari b. Ruchi Sarin	Distance Contract by Electronic Means: Need for a Separate Law
10.	Madhvendra Sharma	E-Commerce
11.	a. Srishti Arora b. Mridula Bhatia	The Evaluation of E-Commerce and Consumerism: Special Emphasis on Online Trading
12.	a. Shruti Gadiyar b. Tamanna Bansal	Revolution of the Indian E- commerce Industry

TEA BREAK

Title		Time
Empowering Consumers		12:00 NOON-01:30 PM
Chair/Co-Chair : Prof. S.Sachidhanandam /Dr. Anand Pawar		
Name of Presenter		Title of the Paper
1.	Ankita Shukla	Consumer Rights and Responsibilities
2.	a. Ashu Maharshi-Vyas b. Aniruddha Vithal Babar	Study of Evolution of Consumerism with Reference to the Consumer Rights and Responsibilities from Socio-Legal and Historical Perspective
3.	a. Nidhi Arora b. Dinesh Yadav	Consumer Rights and Responsibilities
4.	Sarika Bakshi	Consumer Rights and Responsibilities
5.	Shekhar Ohlyan	Consumer Rights and Responsibility
6.	Himangshu Rathee	Mediation: A Recent Consumer Measure in India Comparative Study
7.	a. Sonali Mukherjee b. Muskan Tyagi	The Problem of Delay in Justice and Mediation as a Solution to the Consumer
8.	Neelam Seam	Role of Media and Mediation in Consumer Protection: Critical Overview
9.	a. Vandana Singh b. Albeena Wali	Mediation and the Consumer Disputes
10.	Devesh Gupta	Role of Consumer Forums in Empowering: A Critical Analysis
11.	Anchal Gandhi	Legal Protection of Rural Consumers
12.	a. Agampreet Singh b. Lakhan Mittal	Voluntary Consumer Organisations: Nutrifying Consumer Awareness
13.	a. Ujjwal Dubey b. Rishabh k. Pandey	Excess Price Charged by Luxurious Restaurants on Mineral Water: Violation of Consumer Basic and Legal Rights.
14.	Kshirod Kumar Moharana	Role of Voluntary Consumer Organizations for Indian Educational Institutions

LUNCH BREAK

Technical Session-X		Venue: Room No. 506
Title		Time
Role of Sectoral Regulators		02:00-04:00 PM
Chair/Co-Chair: Sh. Ravi K. Dobriyal		
Name of Presenter		Title of the Paper
1.	a. Aakansha Madan b. Karan Babuta	Impact of Net Neutrality on Consumers
2.	a. Animesh Das b. Neha Kapur	CCI as the Watchdog of E-Commerce Consumer: Issues and Challenges in Enforcement
3.	a. G.V.Sai Shreyas b. Kinshu M	Net Neutrality
4.	Ankita Khullar	New Age Challenges – Net Neutrality and Consumer Interests
5.	a. Anubhuti Seth b. Dhairya Madan	Net Neutrality and Consumer Interest
6.	a. Akshay Dixit b. Mitali Vani	Net Neutrality: An Instrumentality for Safeguarding Consumer Interests
7.	A. Venkateswara Rao	Roles of Sectoral Regulators- SEBI, TRAI, RBI, IRDA, FSSAI, CCI etc.
8.	a. Swati Bajaj b. Vikram Seth	Effect of Predatory Pricing on Consumers: Role of CCI and Consumer Forum in Redressing their Grievances
9.	Susmitha P. Mallaya	Financial Sector Regulations and Consumer Protection: Modern trends
10.	a. Rudrakshi Joshi b. Isha Chandra	Competition Law and Consumerism : An Interrelation

Technical Session-XI		Venue: Moot Court Hall
Title		Time
New Age Challenges		02:00-04:00 PM
Chair: Prof. Suresh Misra/Mr S.K. Virmani / Dr. Sapna Chadah		
Name of Presenter		Title of the Paper
1.	Gail Pearson	Further Challenges for Australian Consumer Law
2.	Sheetal Kapoor	A Study on Misleading Advertisements: Need for Empowering Consumers
3.	a. Ayushi Mishra b. Saurabh Kumar Shukla	Direct Selling
4.	a. Devanjali Banerjee b. Tanvi Anand	Direct Selling
5.	Malhar Ishan	Call Drops and Issue Circumventing It
6.	Kumar Nilesh	Call Drop: A Snag in the Era of Technological Advancement
7.	Shilpika Pandey	Massive Problem of Call Drops in India: A National Concern
8.	a. K. Ritika b. Akshay Narang	Need for Government Initiated Product Recall in India
9.	Neeraj Mahesh Zaveri	Consumer Protection: New Age Challenges
10.	Prathamesh M.Joshi	'When Your Car's on Fire and Your Grapes are Sour!'
11.	a. Asmit Chitransh b. Ayush Sharma	Media and Consumer Behaviour Role of Media in Promoting Consumer Products
12.	a. Mrinalini Negi b. Sneha Sharma	An Insight into Consumer Challenges
13.	a. Sahitya Subhash b. Akshay Dubey	New age challenges with consumer protection in rules based regime like India
14.	Ritu Gautam	Online Dispute Resolution as an Effective Tool for Speedy Redressal of Consumer Grievances

Saturday, February 20, 2016		
VALEDICTORY SESSION Venue: Moot Court Hall		
04:15 PM to 05:00 PM		
Introductory Remarks	04:15-04:20	Prof. (Dr.) G.S. Bajpai Registrar National Law University Delhi
Welcome Address	04:20-04:25	Prof. (Dr.) Ranbir Singh Vice Chancellor National Law University Delhi
Address by	04:25-04:30	Prof. Gail Pearson The University of Sydney Australia
Address by	04:30-04:40	Prof. Suresh Misra Chair Professor and Chairman Centre for Consumer Studies, IIPA, New Delhi
Valedictory Address	04:40-04:55	Hon'ble Justice Geeta Mittal Judge, Delhi High Court
Vote of Thanks	04:55-05:00	Dr. Prem Chand Assistant Professor National Law University Delhi
Tea	05:00-05.30	Auditorium

Social Tea