



**NATIONAL SEMINAR ON CONSUMER PROTECTION:  
NEW AGE CHALLENGES  
DATE: FEBRUARY 19-20, 2016  
VENUE: NATIONAL LAW UNIVERSITY DELHI, NEW DELHI**

**Draft Programme Schedule**

Friday, 19-02-2016	
Title	Time
Empowering Consumers	12:00-01:30

S. No	Name of Presenter	Title of the Paper
1.	a. Anuradha P. Nair b. Mathew J. Elenjickal	Promoting Consumerism through Empowerment
2.	a. Priyanka Pareek b. VidhiKoolwal	Empowering Consumers - Consumer Rights andResponsibilities
3.	a. Astha Sharma b. Mansi Arora	Role of Department of Consumer Affairs in Empowering Consumers
4.	ArchisChoudhary	Indian Public Transport System andSustainable Consumption: Issues andChallenges
5.	a. RidhishRajvanshi b. SnehaPriyaYanappa	Consumer Protection: Comparative Analysis and Awareness
6.	Ritesh Kumar	Empowering Consumers
7.	Roopal Mishra	Consumer Protection andits New Dimensions
8.	Anil G. Variath	Role of Mediation in Consumer Disputes Redressal
9.	RamakantaSatapathy	Mediation and Consumer Protection in India: An Overview
10.	Rajneesh Kumar Yadav	Role of Department of Consumer Affairs in Empowering Consumers: A Critical Appraisal
11.	a. VishakhaRajgariya b. ShivaniPurohit	A New Era of Consumer Empowerment

Title		Time
Food Safety and Standards		12:00-01:30
Name of Presenter		Title of the Paper
1.	Rohit Singh Raghuwanshi	Maggi- Abettor of Death in Your Plate
2.	a. Shiv Kumar Dogra b. Monika Sharma	Maggi Controversy and Health Issues: Role of Food Safety and Standards Laws
3.	a. PallaviGupta b. Swati Kaushal	Role of Food Regulatory Authority in Maintenance of Food Safety and Standard- A Legal Analysis
4.	Priyanka C. Khule	Analysis of Right to Food Safety:Issues and Challenges
5.	AbhaKhetrepal	Microbial Load of Food Served at Various Bus Stands
6.	a. Chhavi Agarwal b. AmodBarthwal	Consumer Protection: Peak PriorityandSafety at itsBest??
7.	KushaSinghal	Food Safety and Standards: The Maggi Episode
8.	a. Luv Madan b. Vikram Gupta	The Regulatory Processes Pertaining to Food Safety Standards followed in India : Key Insights on its Efficiency
9.	a. Nimesh Kumar Choudhury b. Shalini Singh	The New Reforms: Food and Packaging Industry

<b>Title</b>		<b>Time</b>
<b>E-commerce and Consumer Protection</b>		<b>12:00-01:30</b>
<b>Name of Presenter</b>		<b>Title of the Paper</b>
1.	Harshit Singh	Consumer Exploitation in Electronic Commerce: Exploring its Growth and Bringing about its Prevention.
2.	a. Srishti Arora b. Mridula Bhatia	The Evaluation of E-Commerce and Consumerism: Special Emphasis on Online Trading
3.	a. Atreyi Das b. Ruchita Chakraborty	Challenges to the Consumer Protection Act in E-Commerce
4.	a. Ashish Virk b. Aman A. Cheema	“Big Fat Indian Weddings” Does Consumer’s Right to Food Include Right to Food Wastage? - A Question Still Unanswered
5.	Pranshu Dwivedi	E-Commerce Policy in India: Issues and Challenges
6.	Chandan Kumar Lal	A Comparative Study on Consumer Rights in E-Commerce Era
7.	a. Pavan Krishna Reddy b. Sri Lakshmi Lekha	E-Commerce and Consumer Rights in Context of Consumer Protection Act
8.	a. Vidya Ann Jacob b. Keerthana Nagaraj	Applicability of Consumer Protection Laws in India with Respect to E-Commerce Transactions: A Comparative Study
9.	a. Subham Aggarwal b. Chandrika Choudhary	“The Goal is to Normalize Trade Relations Based on Sound Science and Consumer Protection”
10.	a. Sam Sunny b. Abel JiJy John	Need of Separate Enactment in the Field of E-Commerce
11.	a. GunjanSoni b. Chinmayee Joshi	Consumer Laws andThe Internet: Theory And Practice

Title		Time
Goods and Services and Consumer Protection		02:30-04:30
Name of Presenter		Title of the Paper
1.	Marina Filgueiras	Redress in Cases of Defective Products: A Critical Analysis of the Amount of Indemnity
2.	a. MrudulaSarampally b. TanviDurve	Spurious Goods: An Abuse to theConsumer Protection
3.	a. Gurmanpreet Kaur b. SidharthDahiya	Medical Negligence under the Consumer Protection Act: A Study of Judicial Pronouncements
4.	AxaySatagopan	Educational Activities as Service under the Consumer Protection Act, 1986
5.	Mukesh Kumar Singla	Consumer Protection <i>vis-a-vis</i> Medical Profession Protection
6.	Aruna Chawla	Lawyers' Negligence: Protection of Consumer Interest and Professional Liability in India
7.	Prajoy Dutta	Consumerism in Aviation: Will the Increased Competition in The Indian Aviation Industry Lead to an Eventual Neglect of Passenger Safety?
8.	a. ApoorvaDixit b. Simran Singh	A Neglect that cannot be Neglected: Medical Negligence
9.	a. Siddhant Asthana b. SuhaniRastogi	Exigency to Nip Lawyer's Misconduct the Bud
10.	Sanjukta Ghosh	Medical Negligence and the Rights of Patients
11.	OjaswiniTripathi	Stratagem of Cosmetic Industries andAbuse of Consumer Rights

<b>Title</b>		<b>Time</b>
<b>Consumer Protection Legislations</b>		<b>02:30-04:30</b>
<b>Name of Presenter</b>		<b>Title of the Paper</b>
1.	Menu Singh	Consumer Protection Act, 1986: New Dimensions
2.	Nituza Singh	Indian Consumer Law in Perspective of Globalization
3.	a. RishabhRathore b. Sakshi Shukla	The Consumer Protection Act, 1986, (Special Focus on the Proposed Amendments in the Act) and other Consumer Related Legislations
4.	Priyanka	The Consumer Protection Act, 1986: Scope and Proposed Amendments
5.	PunamKumariBhagat	Consumer Protection in Global Era: A Critical Analysis of Indian Perspective
6.	a. Abhinav Goyal b. Abhilasha Khanna	Watering Down the Scope of 'Commercial Purpose': Rethinking the Definition of 'Consumer'
7.	a. Ankit Tiwari b. Nilay Joshi	Consumer Protection: New Age challenges
8.	a. Yash Kotak b. Nisha Sinha	Definition of 'Consumer': Reliability and Use

**Saturday, 20-02-2016**

Title		Time
<b>Consumer Protection Legislations</b>		<b>10:00-11:30</b>
Name of Presenter		Title of the Paper
1.	KB Asthana	Rights of the Consumer's under Consumer Protection Act, 1986 <i>vis-à-vis</i> Tool to Curb Malpractices and Corruption
2.	Vikas Trivedi	Consumer Protection: New Dimensions and the Road Ahead
3.	a. Aman Raj Singh b. Sakshi Mishra	Consumer Protection in Future: Time to Act
4.	a. Harpreet Singh Gupta b. Shraddha Gome	Analysis of Consumer Protection Bill, 2015
5.	a. GouriSaxena b. PrakharBharadwaj	The Consumer Protection Act, 1986
6.	a. Nidhi Singh b. Prabhat Kumar Rai	The Consumer Protection Bill 2015-Effect on E-Commerce and M-Commerce Business - A Critical Analysis
7.	a. Amar Kumar Roy b. PrashastiPriya	From Caveat Emptor to Caveat Venditor: A Paradigm Shift
8.	Seema Kashyap	Current Scenario of Consumer Disputes

Title		Time
Misleading Advertisements		10:00-11:30
Name of Presenter		Title of the Paper
1.	Sheetal Kapoor	A Study on Misleading Advertisements: Need for Empowering Consumers
2.	Anita A. Patil	A Menace to curb Misleading Advertisements in India: Challenges and Solutions
3.	a. Kshitij Singh b. ParidhiShivhare	Misleading Advertisements: Challenges Faced by the Indian Legislations
4.	a. Raunak Varma b. Pranjali Singh	Misleading Advertisements and Consumer Policies in India
5.	Rupendra Singh	The Magnanimous Picture of Today's Consumer Market: Misleading Advertisements and Regulatory Failures
6.	a. Maneka Nahata b. Mayank Tikmany	Advertisement- A Boon or a Bane.
7.	a. Aishwarya Ray b. Adyasha Nanda	Fraudulent Advertisements: An Outlook from the Modern Day Consumerism
8.	a. Yash Tiwari b. Deevanshu Shrivastava	Comparative Advertising: A Boon for the Indian Consumers
9.	Sakshi Gupta	Trends in Consumer Protection: Misleading Advertisements

Title		Time
<b>E-commerce and Consumer Protection</b>		<b>10:00-11:30</b>
1.	Komal Sandhu	Extent and Applicability of Consumer Protection Act in E-Commerce
2.	a. Akash Agarwal b. Ashi Nigam	Consumer Protection in the Regime of E-Commerce
3.	a. AakritiSaxsena b. Varun Mathur	Growing E-Commerce Issues and Consumer Protection
4.	Puneet Dinesh	Role of Dark Patterns in Perpetuating Unequal-Bargaining Power in E-Commerce Contracts: Revisiting the Challenges in Consumer Protection Law
5.	a. Yogesh Pratap Singh b. Prateek Singh	E-Commerce <i>vis-à-vis</i> Consumer Protection: Contemporary Issues, Challenges and Opportunities
6.	Nikita Chaudhary	New Age Challenges of E-Commerce: Watch Out for E-Threats
7.	Ria Himmatramka	E-Commerce and Laws in India: From a Consumer's Perspective
8.	Parul Sinha	Protection of Consumers in E-commerce.
9.	a. JiteshMaheshwari b. Ruchi Sarin	Distance Contract by Electronic Means: Need for a Separate Law
10.	Madhvendra Sharma	E-Commerce
11.	a. ShrutiGadiyar b. Tamanna Bansal	Revolution of the Indian E- commerce Industry



Title		Time
Empowering Consumers		12:00-01:30
1.	Ankita Shukla	Consumer Rights and Responsibilities
2.	a. Ashu Maharshi-Vyas b. Aniruddha Vithal Babar	Study of Evolution of Consumerism with Reference to the Consumer Rights and Responsibilities from Socio-Legal and Historical Perspective
3.	a. Nidhi Arora b. Dinesh Yadav	Consumer Rights and Responsibilities
4.	Sarika Bakshi	Consumer Rights and Responsibilities
5.	Shekhar Ohlyan	Consumer Rights and Responsibility
6.	Kshirod Kumar Moharana	Role of Voluntary Consumer Organizations for Indian and Educational Institutions
7.	Himangshu Rathee	Mediation: A Recent Consumer Measure in India Comparative Study
8.	a. Sonali Mukherjee b. Muskan Tyagi	The Problem of Delay in Justice and Mediation as a Solution to the Consumer
9.	Neelam Seam	Role of Media and Mediation in Consumer Protection: Critical Overview
10.	a. Vandna Singh b. Albeena Wali	Mediation and the Consumer Disputes
11.	Devesh Gupta	Role of Consumer Forums in Empowering: A Critical Analysis
12.	Anchal Gandhi	Legal Protection of Rural Consumers
13.	a. Agampreet Singh b. Lakhan Mittal	Voluntary Consumer Organisations: Nutrifying Consumer Awareness
14.	a. Ujjwal Dubey b. Rishabh k. Pandey	Excess Price Charged by Luxurious Restaurants on Mineral Water: Violation of Consumer Basic and Legal Rights.

<b>Title</b>		<b>Time</b>
<b>Role of Sectoral Regulators</b>		<b>02:00-04:00</b>
<b>Name of Presenter</b>		<b>Title of the Paper</b>
1.	a. Aakansha Madan b. Karan Babuta	Impact of Net Neutrality on Consumers
2.	a. Animesh Das b. Neha Kapur	CCI as the Watchdog of E-Commerce Consumer: Issues and Challenges in Enforcement
3.	a. G.V.SaiShreyas b. Kinshu M	Net Neutrality
4.	AnkitaKhullar	New Age Challenges – Net Neutrality andConsumer Interests
5.	a. Anubhuti Seth b. Dhairya Madan	Net Neutrality andConsumer Interest
6.	a. Akshay Dixit b. Mitali Vani	Net Neutrality: An Instrumentality for Safeguarding Consumer Interests
7.	A. Venkateswara Rao	Roles of Sectoral Regulators- SEBI, TRAI, RBI, IRDA, FSSAI, CCI etc.
8.	a. Swati Bajaj b. Vikram Seth	Effect of Predatory Pricing on Consumers: Role of CCI andConsumer Forum in Redressing their Grievances
9.	Susmitha P.Mallaya	Financial Sector Regulations and Consumer Protection: Modern trends
10.	a. Rudrakshi Joshi b. Isha Chandra	Competition Law andConsumerism – An Interrelation

Title		Time
New Age Challenges		02:00-04:00
Name of Presenter		Title of the Paper
1.	Gail Pearson	Further Challenges for Australian Consumer Law
2.	a. Ayushi Mishra b. Saurabh KuamrShukla	Direct Selling
3.	a. Devanjali Banerjee b. TanviAnand	Direct Selling
4.	Malhar Ishan	Call Drops andIssue Circumventing It
5.	Kumar Nilesh	Call Drop: A Snag in the Era of Technological Advancement
6.	Shilpika Pandey	Massive Problem of Call Drops in India: A National Concern
7.	a. K. Ritika b. AkshayNarang	Need for Government Initiated Product Recall in India
8.	Neeraj Mahesh Zaveri	Consumer Protection: New Age Challenges
9.	PrathameshM.Joshi	‘When Your Car’s on Fire andYour Grapes are Sour!’
10.	a. AsmitChitransh b. Ayush Sharma	Media andConsumer BehaviourRole of Media in Promoting Consumer Products
11.	a. Mrinalini Negi b. Sneha Sharma	An Insight into Consumer Challenges
12.	a. SahityaSubhash b. Akshay Dubey	New Age Challenges with Consumer Protection in Rules Based Regime Like India.
13.	RituGautam	Online Dispute Resolution as an Effective Tool forSpeedy Redressal of Consumer Grievances